Where Do I Send the Employee for Medical Treatment?

The Health Center here on campus is the primary contact for University employees injured on the job (see University Policy 101.7). Supervisors must ensure employees are sent to an authorized treatment facility. If an authorized facility is unable to see the employee within a reasonable time period, please contact the Workers’ Compensation Administrator located in the EHS Office at 704-687-1111 or 704-687-0681.

Employees with life threatening work-related injuries should be directed for immediate medical care at CMC - University Emergency Room (from a campus phone, dial 911 or from a cell phone, dial 704-687-2200 to request an ambulance). Employees may not choose their own doctor.

Medical treatment received at an unauthorized facility could result in non-payment of claims.

**Authorized Medical Facilities for First Treatment**

<table>
<thead>
<tr>
<th>Treatment Levels</th>
<th>First Point of Treatment (Urgent, Non-Life Threatening)</th>
<th>After-Hours &amp; Weekends (Urgent, Non-Life Threatening)</th>
<th>Life Threatening or Serious Injuries Only</th>
</tr>
</thead>
<tbody>
<tr>
<td>Campus Locations</td>
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</tbody>
</table>
| Main Campus      | Student Health Center *(Located at the corner of: Mary Alexander Rd & Cameron Blvd)*  
704-687-7400 / 704-687-7401  
FastMed of Charlotte at Mallard Creek  
2728 W Mallard Creek Church Rd  
Charlotte, NC 28262  
980-218-1860  
FastMed of Harrisburg  
4415 School House Commons  
Harrisburg, NC 28075  
704-456-1218  
CMC Hospital - University  
101 WT. Harris Blvd  
Charlotte, NC 28262  
704-548-6000  
CMC Hospital - Northeast  
920 Church St N,  
Concord, NC 28025  
704-403-1331 | Fall & Spring Hours  
Mon - Thurs (8a - 6p); Fri (8a - 4p)  
Summer Hours  
Mon-Fri (8a - 4:30p)  
Fall & Spring Hours  
Mon - Fri (5:30p - 8p); Sat - Sun (8a - 4p)  
Summer Hours  
Mon - Fri (4:30p - 8p); Sat - Sun (8a - 4p)  
Fall, Spring, Summer Hours  
24 hours (Breathing Difficulty; Excessive Bleeding; Visible Broken Bones, Loss of Consciousness, Threat to Life, etc.) |  |
| Center City      | Student Health Center  
9201 University City Blvd  
Charlotte, NC 28223  
704-687-7400 / 704-687-7401  
FastMed of Charlotte  
3250 Wilkinson Blvd  
Charlotte, NC 28208  
704-319-3176  
CMC Hospital - Main  
1000 Blythe Blvd  
Charlotte, NC 28203  
704-355-2000 |  |  |
| NC Research Campus | Student Health Center  
9201 University City Blvd  
Charlotte, NC 28223  
704-687-7400 / 704-687-7401  
FastMed of Concord  
391 George W Liles Pkwy, NW  
Concord, NC 28027  
704-886-1780 |  |  |

**Prescriptions** - Prescriptions can and should be filled at the Student Health Center. If the medication is not in stock or if employee is referred to an off-site authorized treating physician and is prescribed medication, the employee can take the prescription to any major pharmacy such as CVS, Walgreens, or Rite Aid to have their first prescription filled at no cost. However, they must advise the pharmacist that CorVel is our third party carrier for the Workers’ Compensation program and CorVel processes prescriptions through CVS CAREMARK to manage the prescription drug plan. To obtain the required authorization to fill the prescription, the pharmacist should contact CorVel's Pharmacy Center at 1-800-563-8438. If it is after normal business hours and CVS Caremark is not able to obtain authorization, the employee may pay for the prescription and provide the original copy of the receipt to the WC Administrator who can provide assistance in filing a request for reimbursement consideration through CorVel.

**Physical Therapy** - Treatment is covered only when authorized by CorVel.